



VCA Education Solutions for Health Professionals

Patient Care - Responding Effectively to the Angry Patient

Live Webinar

Saturday Oct. 1 2022

(9:00 am – 10:40 am EST)

| Time | Topic | Speaker |
|-----------------|---|---|
| 9:00 am | Introduction | Valentina Al Hamouche, MRT (R), MSc |
| 9:05 | Responding effectively to the Angry Patient | Kerry Maddix, M.Ed, MHM, MRT(T) |
| 10:35 am | Closing Remarks | Valentina Al Hamouche |

Register Online

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