



VCA Education Solutions for Health Professionals

Patient Care - Responding Effectively to the Angry Patient

Live Webinar

Saturday May 21, 2022

(9:00 am – 10:40 am EST)

Time	Topic	Speaker
9:00 am	Introduction	Valentina Al Hamouche, MRT (R), MSc
9:05	Responding effectively to the Angry Patient	Kerry Maddix, M.Ed, MHM, MRT(T)
10:35 am	Closing Remarks	Valentina Al Hamouche

Register Online

www.VCAEducation.ca